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and Trademark Office on the below date:  
Date May 11, 2009 Name: John G. Rauch Signature: /John G. Rauch/

Our Case No. 10022/457

**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

In re Application of:	)	
	)	
Dadong Wan, et al.	)	
	)	Examiner: Beth V. Boswell
Serial No. 10/804,580	)	
	)	Group Art Unit No. 3623
Filing Date: March 19, 2004	)	
	)	Confirmation No. 7295
For REAL-TIME SALES SUPPORT AND	)	
LEARNING TOOL	)	

**AMENDMENT**

Mail Stop Amendment  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Dear Sir:

In response to the Office Action dated December 24, 2008, please amend the application  
as follows:

**Amendments to the Claims** are reflected in the listing of claims which begins on page 2  
of this paper.

**Remarks** begin on page 10 of this paper.